

**GENERAL TERMS AND CONDITIONS – EMIT HOME SOLAR  
(SOLAR PV SYSTEM SITE SURVEY)**

Thank you for your interest in installing a rooftop Solar PV System with Time Energy Sdn Bhd (“Emit Solar”)! Before we proceed, we need your permission to conduct a site survey to assess your property's suitability. Please read the details below. By allowing the site survey, you confirm that you agree to the following terms.

**THIS SITE SURVEY IS COMPLETELY FREE AND COMES WITH NO OBLIGATION.****1. Purpose and Scope of the Survey**

- Our team from Emit Solar will visit your property to evaluate whether a Solar PV System can be safely and effectively installed.
- This includes but not limited to checking both the inside and outside of your home for structural feasibility, your energy requirements, and also technical feasibility.
- As part of the survey, we may take measurements, record data, and capture photos of key areas (e.g., roof, walls, and electrical system). This helps us document findings and plan the best installation for you.
- By agreeing to us conducting the survey, you give us permission to do so.

**2. Property Access & Your Responsibilities**

- To conduct the survey properly, our team will need reasonable access to relevant areas such as the roof, electrical distribution board and some parts of your home.
- If at any point you wish to stop the survey, you can simply let us know.
- We kindly ask that you or an authorised representative be present during the survey.
- Please note that this site survey is a preliminary assessment. While we strive to be thorough, some issues may not be fully identified until during the installation process. If we detect any issues during installation, we would promptly notify you and discuss the next course of action.
- You confirm that:
  - Your property meets the eligibility criteria for the Net Energy Metering (NEM) program, as required by relevant authorities, including TNB.
  - You have not previously participated in any government solar program.
  - Your TNB meter has not been modified or damaged.

**3. Data Collection & Privacy**

- We collect information and images strictly for the purpose of assessing your property and preparing your Solar PV System proposal.
- By proceeding, you allow us to collect and process your personal information for identity verification, proposal preparation, system installation, and other necessary services. This may include conducting credit checks if required.
- Your data will be handled in accordance with the Malaysian Personal Data Protection Act 2010 (Act 709).
  - Emit Solar may share your information with authorised representatives, subcontractors, and relevant authorities (such as TNB and SEDA Malaysia) to facilitate the Solar PV System installation.
  - For more details on how we handle your data, please refer to our Privacy Notice at <https://www.emitsolar.com/privacy-policy/>.

**4. Health & Safety**

- Our team follows strict health and safety protocols during the survey, including safe handling of tools and equipment.
- If you have specific safety instructions for our team, we will gladly comply with reasonable requests.

**5. Limitation of Liability**

- Emit Solar is not responsible for any pre-existing damage identified during the survey.

- We won't be doing any work during our assessment, however, if an unavoidable damage occurs due to access or inspection tools, we will inform you immediately and take necessary corrective action.

## **6. NEM Application Documents**

- To apply for the Net Energy Metering (NEM) program, we'll need a few documents from you:
- A copy of your MyKad
- Your last three (3) months of TNB electricity bills.
- Proof of property ownership (e.g., sale and purchase agreement, land title, quit rent bill, or assessment bill).
- Our onsite assessment team will be happy to guide you through the process. Rest assured, these documents will only be used for the NEM application with SEDA and TNB, and only if you decide to move forward with the application.

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Thank you for considering Emit Solar for your solar journey! If you have any questions, feel free to reach out to us before the survey. We look forward to working with you to bring clean energy to your home!